

The **ChainLadder** package

Markus Gesmann
markus.gesmann@gmail.com

December 5, 2009

Abstract

The **ChainLadder** package (Gesmann, 2009) started its life out of presentations the author gave on stochastic reserving at the Institute of Actuaries from 2007 - 2009. Currently the Mack-, Munich- and Bootstrap-chain-ladder methods are implemented. The package also provides an example spreadsheet, which shows how to use the **ChainLadder** functions within Excel using the RExcel Add-in (Baier and Neuwirth, 2006).

Thanks

Many thanks to all who provided ideas, suggestions, corrections and bug reports: Nigel de Silva for all the ideas on how to use arrays effiecently, Florian Leitenstorfer for a bug report on MackChainLadder, Beat Huggler for comments on MunichChainLadder, Daniel Murphy for comments on MackChainLadder, Mark Hoffmann for a bug report on MackChainLadder, Christophe Dutang for ideas and code on utility functions to deal with triangles, Stefan Pohl for comments on tail factors with MunichChainLadder, Ben Escoto for providing a patch to a bug on returning latest incomplete triangle positions, Przemyslaw Sloma for reporting a bug report on MackChainLadder.

Contents

1	Introduction	3
1.1	Claims reserving in insurance	3
1.2	Typical scenario	3
1.3	Stochastic reserving	3
1.4	Getting started	4
1.4.1	Installation:	4
1.4.2	Loading the package:	4
1.4.3	Help:	4
1.4.4	Examples:	4
1.5	Example data sets	4
1.6	Working with triangles	5
2	ChainLadder package philosophy	7
2.1	Chain-ladder as linear regression	7
3	The ChainLadder package	8
3.1	MackChainLadder	9
3.2	MunichChainLadder	9
3.3	BootChainLadder	11
3.4	Generic Methods	13
4	R and databases	14
4.1	Create sample data in a table format	14
4.2	Write test data into database	15
4.3	Transform tables into triangles	15
4.4	Database summary	20
5	R and MS Office interfaces	21
5.1	Windows meta-file	21
5.2	Clipboard to exchange data	21
5.2.1	R → Excel	21
5.2.2	Excel → R	21
5.3	RExcel - Using R from within Excel	21
5.4	Using the COM server (VBA Example)	21
5.5	rcom: Control MS Office from R	22
6	More help	22
7	Conclusion	23
8	The ChainLadder package	24
8.1	Mack Chain Ladder	24

1 Introduction

1.1 Claims reserving in insurance

Insurance companies are different.

Unlike any other industry insurers don't know the production cost of their product. Insurers sell the promise to pay for future claims occurring over an agreed period for an upfront received premium. The estimated future claim payments have to be held in the reserves, one of the biggest liability items on an insurer's balance sheet. The **ChainLadder** package can help to assess those reserves.

1.2 Typical scenario

Usually an insurance portfolio is split into "homogeneous" classes of business, e.g. motor, marine, property, etc. Policy claims data are then aggregated by class of business, origin- and development period. This cross-tab view of historical claims developments looks in most cases like a triangle, filled with figures in the top left area. The objective is to forecast future claims developments, which would fill the bottom right of the matrix, see Figure 1. The difference between the estimated ultimate claims costs and claims paid to date have to be held in the reserves.

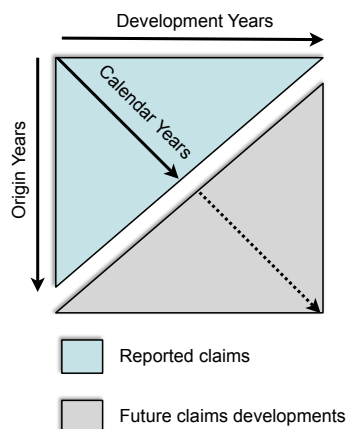


Figure 1: Schematic example of a claims triangles

1.3 Stochastic reserving

Over recent years stochastic methods have been developed and published, to provide more information than just a point estimator of the reserves. Changes in regulatory requirements such as Solvency II will foster the usage of stochastic reserving methods. However, their usage seems to be inhibited by the usage of Excel as the standard tool for reserve analysis, which is not an ideal environment for implementing those stochastic methods. Our idea is to use R to implement stochastic reserving methods, and to share them in the **ChainLadder** package via CRAN. Using R as a language of choice gives us also the opportunity to embed the developed R functions back into Excel via the RExcel Addin Baier and Neuwirth (2006).

Therefore colleagues who are afraid of R can continue to use Excel as a front end. The **ChainLadder** package provides a spreadsheet showing some basic examples. The following R command `system.file("Excel", package="ChainLadder")` will give you the details to the folder containing the Excel spreadsheet.

1.4 Getting started

Start R and type for

1.4.1 Installation:

```
install.packages("ChainLadder")
```

1.4.2 Loading the package:

```
library(ChainLadder)
```

1.4.3 Help:

```
?ChainLadder
```

1.4.4 Examples:

```
example(ChainLadder)
```

1.5 Example data sets

The ChainLadder package comes with some example data sets, e.g.

```
> library(ChainLadder)
```

```
ChainLadder version 0.1.2-14 by Markus Gesmann <markus.gesmann@gmail.com>
```

```
Type library(help='ChainLadder') or ?ChainLadder  
to see overall documentation.
```

```
Type example(ChainLadder) to get an idea of the functionality of this package.
```

Feel free to send me an email if you would like to keep informed of new versions or if you have any feedback, ideas, suggestions or would like to collaborate.

More information is available on the ChainLadder project web-site:
<http://code.google.com/p/chainladder/>

```
> RAA
```

	1	2	3	4	5	6	7	8	9	10
1981	5012	8269	10907	11805	13539	16181	18009	18608	18662	18834
1982	106	4285	5396	10666	13782	15599	15496	16169	16704	NA
1983	3410	8992	13873	16141	18735	22214	22863	23466	NA	NA
1984	5655	11555	15766	21266	23425	26083	27067	NA	NA	NA

1985	1092	9565	15836	22169	25955	26180	NA	NA	NA	NA
1986	1513	6445	11702	12935	15852	NA	NA	NA	NA	NA
1987	557	4020	10946	12314	NA	NA	NA	NA	NA	NA
1988	1351	6947	13112	NA	NA	NA	NA	NA	NA	NA
1989	3133	5395	NA	NA	NA	NA	NA	NA	NA	NA
1990	2063	NA	NA	NA	NA	NA	NA	NA	NA	NA

NULL

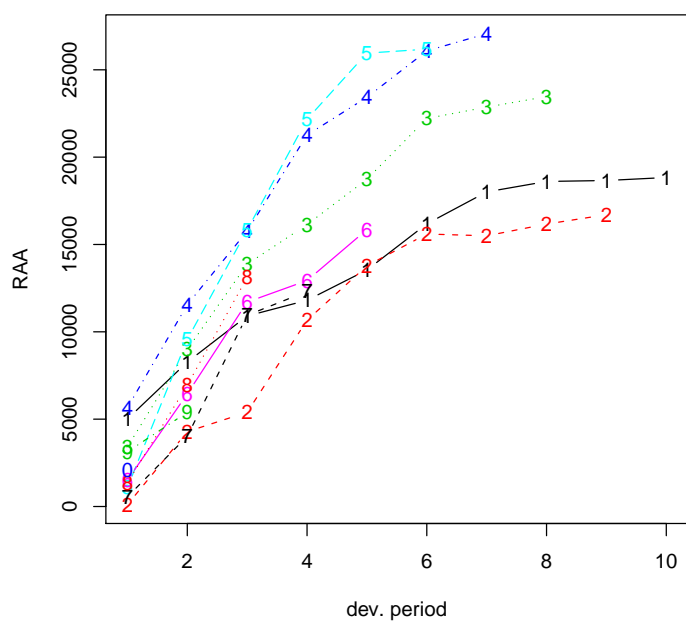


Figure 2: plot(RAA)

1.6 Working with triangles

Most reserving methods are applied on data stored in a triangle format, usually with origin periods in rows and development periods in columns. However, claims development should be stored in table like formats in databases.

Also one distinguish between cumulative and incremental claims development pattern. Transform from cumulative to incremental

```
> incRAA <- cbind(RAA[, 1], t(apply(RAA, 1, diff)))
> incRAA
```

		2	3	4	5	6	7	8	9	10
1981	5012	3257	2638	898	1734	2642	1828	599	54	172

```

1982 106 4179 1111 5270 3116 1817 -103 673 535 NA
1983 3410 5582 4881 2268 2594 3479 649 603 NA NA
1984 5655 5900 4211 5500 2159 2658 984 NA NA NA
1985 1092 8473 6271 6333 3786 225 NA NA NA NA
1986 1513 4932 5257 1233 2917 NA NA NA NA NA
1987 557 3463 6926 1368 NA NA NA NA NA NA
1988 1351 5596 6165 NA NA NA NA NA NA NA
1989 3133 2262 NA NA NA NA NA NA NA NA
1990 2063 NA NA NA NA NA NA NA NA NA

```

Transform from incremental to cumulative

```
> cumRAA <- t(apply(incRAA, 1, cumsum))
```

Triangles to long format

```

> lRAA <- expand.grid(origin = as.numeric(dimnames(RAA)$origin),
+   dev = as.numeric(dimnames(RAA)$dev))
> lRAA$value <- as.vector(RAA)
> head(lRAA)

```

```

  origin dev value
1  1981   1  5012
2  1982   1   106
3  1983   1  3410
4  1984   1  5655
5  1985   1  1092
6  1986   1  1513

```

Long format to triangle (see later for as.ArrayTriangle function, works much better with ChainLadder)

```

> reshape(lRAA, timevar = "dev", idvar = "origin", v.names = "value",
+   direction = "wide")

```

```

  origin value.1 value.2 value.3 value.4 value.5 value.6 value.7 value.8
1  1981   5012   8269   10907   11805   13539   16181   18009   18608
2  1982    106   4285    5396   10666   13782   15599   15496   16169
3  1983   3410   8992   13873   16141   18735   22214   22863   23466
4  1984   5655  11555   15766   21266   23425   26083   27067    NA
5  1985   1092   9565   15836   22169   25955   26180    NA    NA
6  1986   1513   6445   11702   12935   15852    NA    NA    NA
7  1987    557   4020   10946   12314    NA    NA    NA    NA
8  1988   1351   6947   13112    NA    NA    NA    NA    NA
9  1989   3133   5395    NA    NA    NA    NA    NA    NA
10 1990   2063    NA    NA    NA    NA    NA    NA    NA
  value.9 value.10
1  18662  18834
2  16704    NA
3    NA    NA
4    NA    NA
5    NA    NA

```

```

6      NA      NA
7      NA      NA
8      NA      NA
9      NA      NA
10     NA      NA

```

2 ChainLadder package philosophy

Use the linear regression function "lm" as much as possible and utilise its output
 The chain-ladder model for volume weighted average link ratios is expressed as a formula: $y = x + 0$, $weights=1/x$ and can easily be changed Provide tests for the model assumptions

2.1 Chain-ladder as linear regression

Chain-ladder can be regarded as weighted linear regression through the origin:

```

> x <- RAA[, 1]
> y <- RAA[, 2]
> model <- lm(y ~ x + 0, weights = 1/x)
> model

```

Call:

```
lm(formula = y ~ x + 0, weights = 1/x)
```

Coefficients:

```

      x
2.999

```

Full regression output

The output shows: model formula chain-ladder link ratio std. error of the link ratio P-value Residual std. error

```
> summary(model)
```

Call:

```
lm(formula = y ~ x + 0, weights = 1/x)
```

Residuals:

```

      Min       1Q   Median       3Q      Max
-95.54 -71.50  49.03  99.55 385.32

```

Coefficients:

```

      Estimate Std. Error t value Pr(>|t|)
x      2.999      1.130    2.654  0.0291 *
---

```

```
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
```

Residual standard error: 167 on 8 degrees of freedom

(1 observation deleted due to missingness)

Multiple R-squared: 0.4682, Adjusted R-squared: 0.4017

F-statistic: 7.043 on 1 and 8 DF, p-value: 0.02908

Idea: Create linear model for each development period

```
> ChainLadder <- function(tri, weights = 1/tri) {
+   n <- ncol(tri)
+   myModel <- vector("list", (n - 1))
+   for (i in c(1:(n - 1))) {
+     myModel[[i]] <- lm(y ~ x + 0, data.frame(x = tri[, i],
+       y = tri[, i + 1]), weights = weights[, i])
+   }
+   return(myModel)
+ }
```

Accessing regression statistics

```
> CL <- ChainLadder(RAA)
> sapply(CL, coef)
```

```
      x      x      x      x      x      x      x      x
2.999359 1.623523 1.270888 1.171675 1.113385 1.041935 1.033264 1.016936
      x
1.009217
```

```
> sapply(lapply(CL, summary), "[", "sigma")
```

```
[1] 166.983470 33.294538 26.295300 7.824960 10.928818 6.389042 1.159062
[8] 2.807704      NaN
```

```
> sapply(lapply(ChainLadder(RAA), summary), "[", "r.squared")
```

```
[1] 0.4681832 0.9532872 0.9704743 0.9976576 0.9959779 0.9985933 0.9999554
[8] 0.9997809 1.0000000
```

3 The ChainLadder package

Mack's chain-ladder method calculates the standard error for the reserves estimates. The method works for a cumulative triangle C_{ik} if the following assumptions are hold:

$$\{C_{i1}, \dots, C_{in}\}, \{C_{j1}, \dots, C_{jn}\}, i \neq j$$

$$E \left[\frac{C_{i,k+1}}{C_{ik}} | C_{i1}, C_{i2}, \dots, C_{ik} \right] = f_k$$

$$\text{Var} \left(\frac{C_{i,k+1}}{C_{ik}} | C_{i1}, C_{i2}, \dots, C_{ik} \right) = \frac{\sigma_k^2}{C_{ik}}$$

All accident years are independent

If these assumptions are hold, the Mack-chain-ladder-model gives an unbiased estimator for IBNR (Incurred But Not Reported) claims.

3.1 MackChainLadder

Usage: `MackChainLadder(Triangle, weights = 1/Triangle, est.sigma="log-linear", tail=FALSE, tail.se=NULL, tail.sigma=NULL)`

Triangle: cumulative claims triangle weights: default (1/Triangle) volume weighted
CL est.sigma: Estimator for sigma-1 tail, tail.se, tail.sigma: estimators for the tail

```
> library(ChainLadder)
> M <- MackChainLadder(Triangle = RAA, est.sigma = "Mack")
> M
```

```
MackChainLadder(Triangle = RAA, est.sigma = "Mack")
```

	Latest	Dev.To.Date	Ultimate	IBNR	Mack.S.E	CV(IBNR)
1981	18,834	1.000	18,834	0	0	NaN
1982	16,704	0.991	16,858	154	206	1.339
1983	23,466	0.974	24,083	617	623	1.010
1984	27,067	0.943	28,703	1,636	747	0.457
1985	26,180	0.905	28,927	2,747	1,469	0.535
1986	15,852	0.813	19,501	3,649	2,002	0.549
1987	12,314	0.694	17,749	5,435	2,209	0.406
1988	13,112	0.546	24,019	10,907	5,358	0.491
1989	5,395	0.336	16,045	10,650	6,333	0.595
1990	2,063	0.112	18,402	16,339	24,566	1.503

Totals	
Latest:	160,987.00
Ultimate:	213,122.23
IBNR:	52,135.23
Mack S.E.:	26,909.01
CV(IBNR):	0.52

The residual plots show the standardised residuals against fitted values, origin period, calendar period and development period.

All residual plots should show no pattern or direction for Mack's method to be applicable.

Pattern in any direction can be the result of trends and require further investigations.

3.2 MunichChainLadder

Munich-chain-ladder (MCL) is an extension of Mack's method that reduces the gap between IBNR projections based on paid (P) and incurred (I) losses Mack has to be applicable to both triangles MCL adjusts the chain-ladder link-ratios depending if the momentary (P/I) ratio is above or below average MCL uses the correlation of residuals between P vs. (I/P) and I vs. (P/I) chain-ladder link-ratio to estimate the correction factor

```
> Paid <- MCLpaid
> Incurred <- MCLincurred
> MackPaid = MackChainLadder(Paid)
```

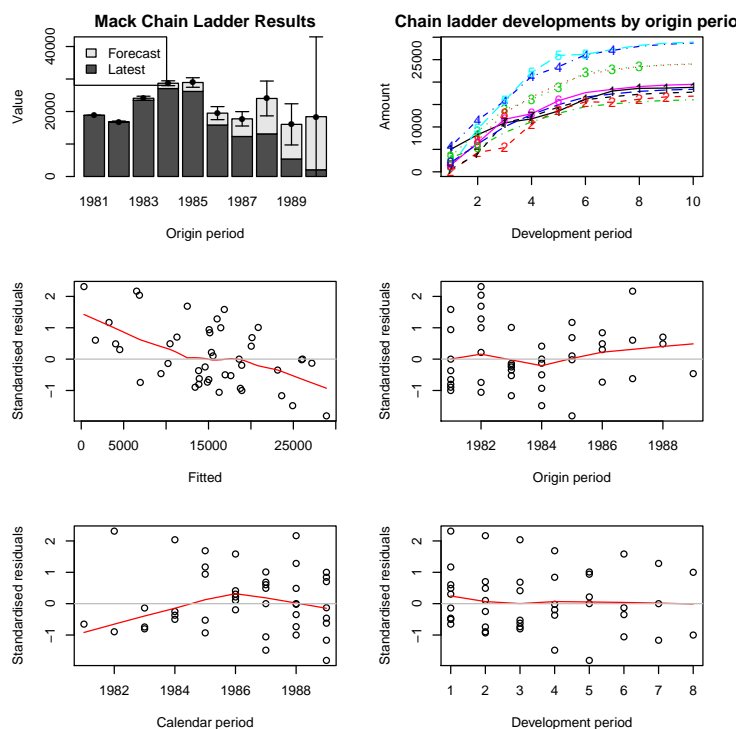


Figure 3: plot(M)

```
> MackIncurred = MackChainLadder(Incurred)
> mean.pi <- apply(Paid/Incurred, 2, mean, na.rm = TRUE)
```

Usage: MunichChainLadder(Paid, Incurred, est.sigmaP = "log-linear",
est.sigmaI = "log-linear", tailP=FALSE, tailI=FALSE)

Paid: cumulative paid claims triangle Incurred: cumulative incurred claims tri-
angle est.sigmaP, est.sigmaI: Estimator for sigma_{m-1} tailP, tailI: estimator for the
tail

```
> MCL <- MunichChainLadder(Paid = MCLpaid, Incurred = MCLincurred,  
+ est.sigmaP = 0.1, est.sigmaI = 0.1)  
> MCL
```

```
MunichChainLadder(Paid = MCLpaid, Incurred = MCLincurred, est.sigmaP = 0.1,  
est.sigmaI = 0.1)
```

	Latest Paid	Latest Incurred	Latest P/I Ratio	Ult. Paid	Ult. Incurred
1	2,131	2,174	0.980	2,131	2,174
2	2,348	2,454	0.957	2,383	2,444
3	4,494	4,644	0.968	4,597	4,629
4	5,850	6,142	0.952	6,119	6,176
5	4,648	4,852	0.958	4,937	4,950
6	4,010	4,406	0.910	4,656	4,665

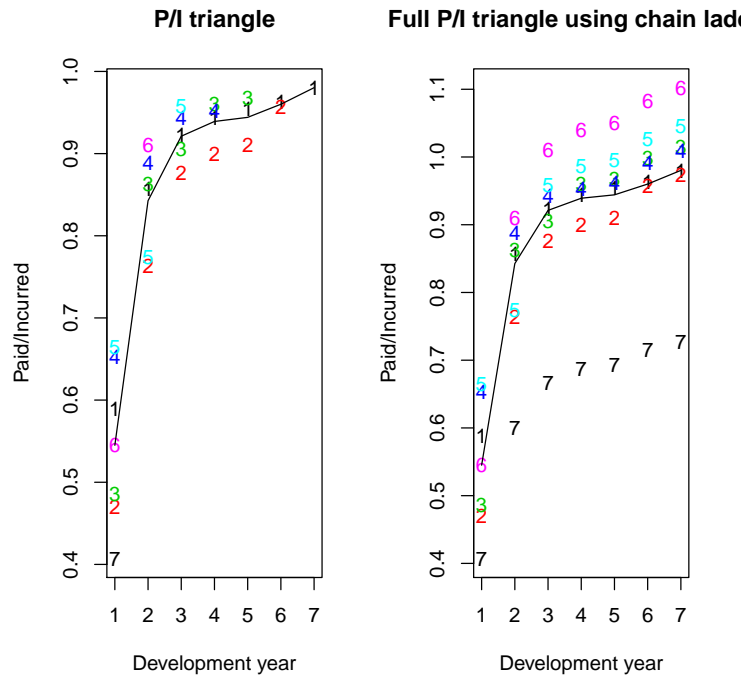


Figure 4: plot(M)

7	2,044	5,022	0.407	7,549	7,650
Ult. P/I Ratio					
1	0.980				
2	0.975				
3	0.993				
4	0.991				
5	0.997				
6	0.998				
7	0.987				

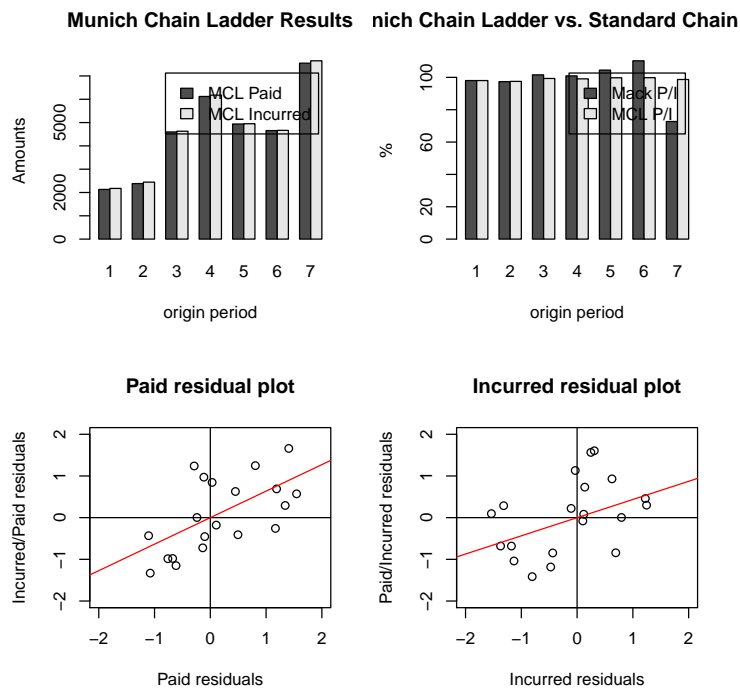
Totals

	Paid	Incurred	P/I Ratio
Latest:	25,525	29,694	0.86
Ultimate:	32,371	32,688	0.99

MCL forecasts on P and I Comparison of Ultimate P/I ratios of MCL and Mack
I/P link-ratio residuals against P link-ratio residuals P/I link-ratio residuals against
I link-ratios residuals

3.3 BootChainLadder

BootChainLadder uses a two-stage approach. Calculate the scaled Pearson residuals and bootstrap R times to forecast future incremental claims payments via the stan-



dard chain-ladder method. Simulate the process error with the bootstrap value as the mean and using an assumed process distribution. The set of reserves obtained in this way forms the predictive distribution, from which summary statistics such as mean, prediction error or quantiles can be derived.

Usage: `BootChainLadder(Triangle, R = 999, process.distr=c("gamma", "od.pois"))`

Triangle: cumulative claims triangle R: Number of resampled bootstraps process.distr: Assumed process distribution

```
> set.seed(1)
> B <- BootChainLadder(Triangle = RAA, R = 999, process.distr = "od.pois")
> B
```

```
BootChainLadder(Triangle = RAA, R = 999, process.distr = "od.pois")
```

	Latest	Mean Ultimate	Mean IBNR	SD IBNR	IBNR 75%	IBNR 95%
1981	18,834	18,834	0	0	0	0
1982	16,704	16,921	217	710	253	1,597
1983	23,466	24,108	642	1,340	1,074	3,205
1984	27,067	28,739	1,672	1,949	2,679	4,980
1985	26,180	29,077	2,897	2,467	4,149	7,298
1986	15,852	19,611	3,759	2,447	4,976	8,645
1987	12,314	17,724	5,410	3,157	7,214	11,232

1988	13,112	24,219	11,107	5,072	14,140	20,651
1989	5,395	16,119	10,724	6,052	14,094	21,817
1990	2,063	18,714	16,651	13,426	24,459	42,339

	Totals
Latest:	160,987
Mean Ultimate:	214,066
Mean IBNR:	53,079
SD IBNR:	18,884
Total IBNR 75%:	64,788
Total IBNR 95%:	88,037

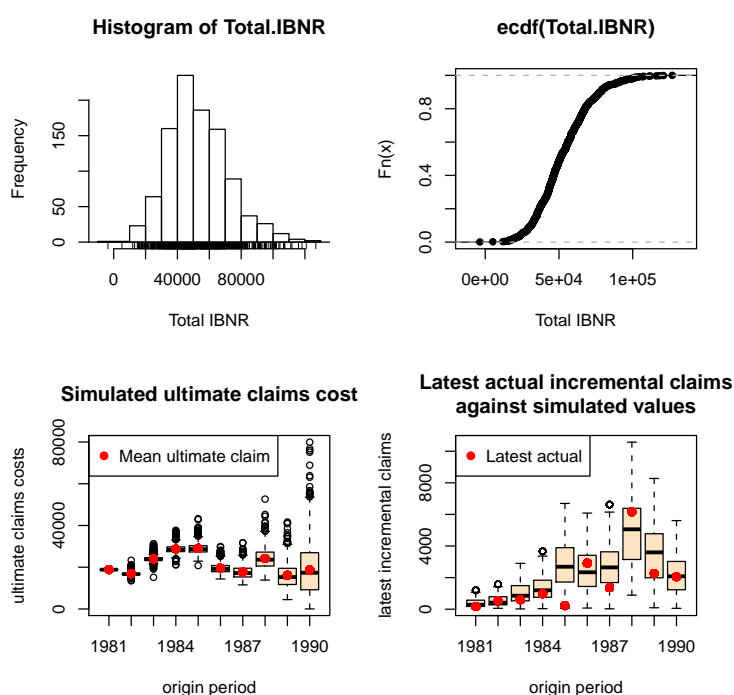


Figure 6: plot(M)

Histogram of simulated total IBNR Empirical distribution of total IBNR Box-whisker plot of simulated ultimate claims cost by origin period Test if latest actual incremental loss could come from simulated distribution of claims cost

3.4 Generic Methods

Mack-, Munich-, BootChainLadder names: gives the individual elements back summary: summary by origin and totals print: nice formatted output plot: plot overview of the results MackChainLadder residuals: chain-ladder residuals BootChainLadder mean: mean IBNR by origin and totals quantile: gives quantiles of the simulation back

4 R and databases

Triangles are usually stored in databases. Triangles are stored in long tables. Use ODBC to connect to databases. Use SQL to interact with databases. Use R to transform tables into triangles. Apply ChainLadder function across many triangles in one statement. Write results back into database.

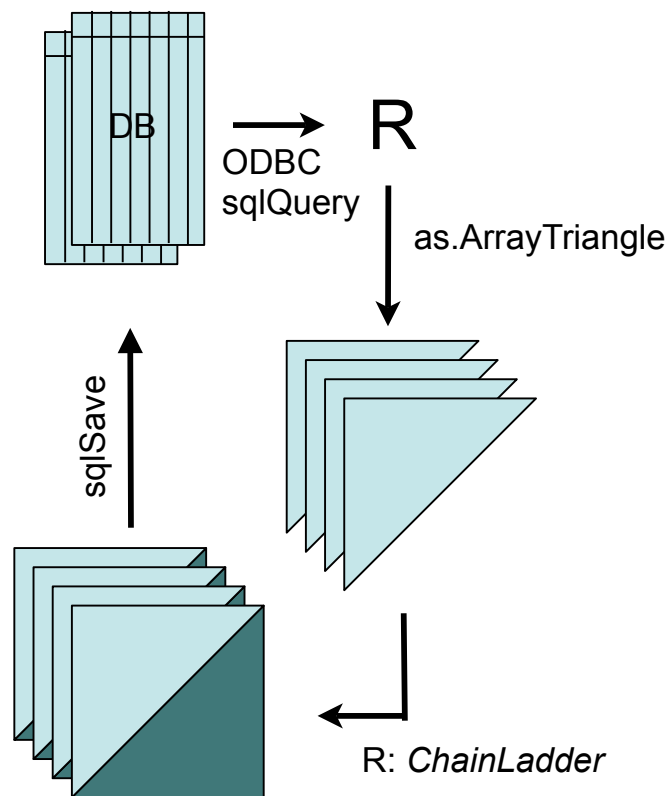


Figure 7: plot(M)

4.1 Create sample data in a table format

Use example data sets to create a sample data table

```
> tri = list(RAA = RAA, Mortgage = Mortgage, GenIns = GenIns, ABC = ABC)
> longTriangle <- function(triangle) {
```

```

+   long <- expand.grid(origin = as.numeric(dimnames(triangle)$origin),
+   dev = as.numeric(dimnames(triangle)$dev))
+   long$value <- as.vector(triangle)
+   return(na.omit(long))
+ }
> ltri <- lapply(tri, longTriangle)
> ltri <- lapply(names(ltri), function(x) data.frame(LOB = x, ltri[[x]]))
> triangleTable <- do.call("rbind", ltri)

```

4.2 Write test data into database

Example with MS Access 2003 See also documentation for RODBC

```

library(RODBC)
# Create a test database in c:/Temp (here MS Access 2003)
channel <- odbcConnectAccess(
"C:/Temp/ChainLadderTestData.mdb")
sqlSave(channel, triangleTable, "tblTestTriangles", rownames=FALSE)
odbcClose(channel)
}

```

Access data via ODBC and SQL-statements

```

# From database
channel <- odbcConnectAccess(
"C:/Temp/ChainLadderTestData.mdb")
myData <- sqlQuery(channel,
"SELECT * FROM tblTestTriangles;")
odbcClose(channel)
}

```

As an aside: Plot tables with lattice

Triangles stored in long tables are much easier to plot than triangles in cross-tab formats

Plot long triangles

```

> library(lattice)
> P <- xyplot(value/1e+06 ~ dev | LOB, groups = origin, t = "l",
+   data = myData, scales = "free")

```

4.3 Transform tables into triangles

We use the array function rather than reshape, as its output is ready to be used by ChainLadder

```

> as.ArrayTriangle <- function(x) {
+   .names <- apply(x[, c("origin", "dev", "value")], 2, unique)
+   .namesOD <- .names[c("origin", "dev")]
+   .id <- paste(x$origin, x$dev, sep = ".")
+   .grid <- expand.grid(.namesOD)
+   .grid$id <- paste(.grid$origin, .grid$dev, sep = ".")
+ }

```

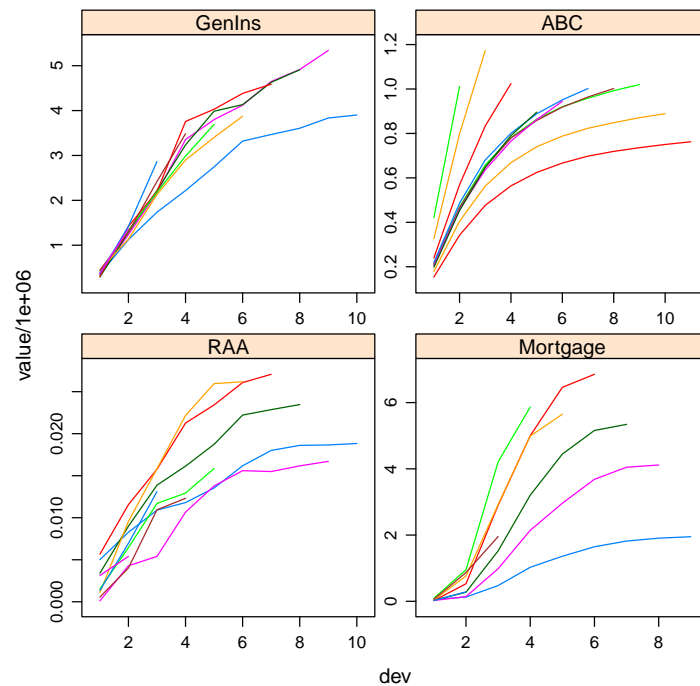


Figure 8: plot(M)

```
+ .grid$data <- x$value[match(.grid$id, .id)]
+ .data <- array(.grid$data, dim = unlist(lapply(.namesOD,
+   length))), dimnames = .namesOD)
+ return(.data)
+ }
```

by function applies functions on sub sets of data convert table for each LOB into a triangle apply MackChainLadder for each triangle Output is stored in a list

```
> myResults <- by(myData, list(LOB = myData$LOB), function(x) {
+   triangle <- as.ArrayTriangle(x)
+   M <- MackChainLadder(triangle, est.sigma = "Mack")
+   return(M)
+ })
> myResults
```

LOB: RAA

MackChainLadder(Triangle = triangle, est.sigma = "Mack")

	Latest	Dev.To.Date	Ultimate	IBNR	Mack.S.E	CV(IBNR)
1981	18,834	1.000	18,834	0	0	NaN
1982	16,704	0.991	16,858	154	206	1.339
1983	23,466	0.974	24,083	617	623	1.010

1984	27,067	0.943	28,703	1,636	747	0.457
1985	26,180	0.905	28,927	2,747	1,469	0.535
1986	15,852	0.813	19,501	3,649	2,002	0.549
1987	12,314	0.694	17,749	5,435	2,209	0.406
1988	13,112	0.546	24,019	10,907	5,358	0.491
1989	5,395	0.336	16,045	10,650	6,333	0.595
1990	2,063	0.112	18,402	16,339	24,566	1.503

Totals

Latest: 160,987.00
 Ultimate: 213,122.23
 IBNR: 52,135.23
 Mack S.E.: 26,909.01
 CV(IBNR): 0.52

LOB: Mortgage

MackChainLadder(Triangle = triangle, est.sigma = "Mack")

	Latest	Dev.To.Date	Ultimate	IBNR	Mack.S.E	CV(IBNR)
1	1,950,105	1.0000	1,950,105	0	0	NaN
2	4,115,760	0.9778	4,209,118	93,358	60,883	0.652
3	5,342,585	0.9527	5,607,658	265,073	139,670	0.527
4	6,853,904	0.8915	7,688,163	834,259	319,020	0.382
5	5,648,563	0.7828	7,216,272	1,567,709	596,210	0.380
6	5,866,482	0.6135	9,562,602	3,696,120	1,037,862	0.281
7	1,954,797	0.3592	5,442,091	3,487,294	1,298,251	0.372
8	284,441	0.0878	3,240,567	2,956,126	1,806,032	0.611
9	13,121	0.0079	1,659,913	1,646,792	2,182,258	1.325

Totals

Latest: 32,029,758.00
 Ultimate: 46,576,488.14
 IBNR: 14,546,730.14
 Mack S.E.: 3,728,870.24
 CV(IBNR): 0.26

LOB: GenIns

MackChainLadder(Triangle = triangle, est.sigma = "Mack")

	Latest	Dev.To.Date	Ultimate	IBNR	Mack.S.E	CV(IBNR)
1	3,901,463	1.0000	3,901,463	0	0	NaN
2	5,339,085	0.9826	5,433,719	94,634	75,535	0.798
3	4,909,315	0.9127	5,378,826	469,511	121,699	0.259
4	4,588,268	0.8661	5,297,906	709,638	133,549	0.188
5	3,873,311	0.7973	4,858,200	984,889	261,406	0.265
6	3,691,712	0.7223	5,111,171	1,419,459	411,010	0.290
7	3,483,130	0.6153	5,660,771	2,177,641	558,317	0.256
8	2,864,498	0.4222	6,784,799	3,920,301	875,328	0.223
9	1,363,294	0.2416	5,642,266	4,278,972	971,258	0.227
10	344,014	0.0692	4,969,825	4,625,811	1,363,155	0.295

```

Totals
Latest:    34,358,090.00
Ultimate:  53,038,945.61
IBNR:      18,680,855.61
Mack S.E.: 2,447,094.86
CV(IBNR):  0.13

```

```

-----
LOB: ABC
MackChainLadder(Triangle = triangle, est.sigma = "Mack")

```

	Latest	Dev.To.Date	Ultimate	IBNR	Mack.S.E	CV(IBNR)
1977	762,544	1.000	762,544	0	0	NaN
1978	889,022	0.984	903,477	14,455	285	0.0197
1979	1,019,932	0.965	1,057,440	37,508	923	0.0246
1980	1,002,134	0.940	1,066,050	63,916	2,758	0.0431
1981	1,002,194	0.909	1,102,586	100,392	5,715	0.0569
1982	944,614	0.868	1,088,663	144,049	7,613	0.0529
1983	895,700	0.809	1,107,375	211,675	14,854	0.0702
1984	1,024,228	0.726	1,409,929	385,701	22,419	0.0581
1985	1,173,448	0.605	1,938,303	764,855	37,293	0.0488
1986	1,011,178	0.426	2,373,610	1,362,432	62,244	0.0457
1987	496,200	0.185	2,688,977	2,192,777	107,919	0.0492

```

Totals
Latest:    10,221,194.00
Ultimate:  15,498,954.36
IBNR:      5,277,760.36
Mack S.E.: 152,283.14
CV(IBNR):  0.03

```

Combine results in tables

Use lapply to access MackChainLadder output Access origin year and total results separately

```

> OriginResults <- lapply(lapply(myResults, summary), "[[", "ByOrigin")
> OriginResults <- lapply(names(OriginResults), function(x) data.frame(LOB = x,
+   OriginResults[[x]]))
> OriginResultsTable <- do.call("rbind", OriginResults)
> OriginResultsTable

```

	LOB	Latest	Dev.To.Date	Ultimate	IBNR	Mack.S.E
1981	RAA	18834	1.000000000	18834.00	0.0000	0.0000
1982	RAA	16704	0.990867580	16857.95	153.9539	206.2201
1983	RAA	23466	0.974365261	24083.37	617.3709	623.3767
1984	RAA	27067	0.942997803	28703.14	1636.1422	747.1752
1985	RAA	26180	0.905045066	28926.74	2746.7363	1469.4571
1986	RAA	15852	0.812877090	19501.10	3649.1032	2001.8569
1987	RAA	12314	0.693773738	17749.30	5435.3026	2209.2421
1988	RAA	13112	0.545896786	24019.19	10907.1925	5357.8693
1989	RAA	5395	0.336242153	16044.98	10649.9841	6333.1659

1990	RAA	2063	0.112104684	18402.44	16339.4425	24566.2879
1	Mortgage	1950105	1.000000000	1950105.00	0.0000	0.0000
2	Mortgage	4115760	0.977820169	4209117.52	93357.5166	60883.4330
3	Mortgage	5342585	0.952730151	5607658.15	265073.1526	139670.2698
4	Mortgage	6853904	0.891487837	7688163.22	834259.2176	319019.6484
5	Mortgage	5648563	0.782753618	7216271.97	1567708.9746	596210.2865
6	Mortgage	5866482	0.613481768	9562602.04	3696120.0355	1037861.7566
7	Mortgage	1954797	0.359199633	5442090.75	3487293.7541	1298251.3107
8	Mortgage	284441	0.087775080	3240566.68	2956125.6789	1806031.7003
9	Mortgage	13121	0.007904632	1659912.81	1646791.8146	2182258.4258
11	GenIns	3901463	1.000000000	3901463.00	0.0000	0.0000
21	GenIns	5339085	0.982583969	5433718.81	94633.8145	75535.0408
31	GenIns	4909315	0.912711200	5378826.29	469511.2901	121698.5616
41	GenIns	4588268	0.866053145	5297905.82	709637.8208	133548.8530
51	GenIns	3873311	0.797272917	4858199.64	984888.6390	261406.4493
61	GenIns	3691712	0.722282950	5111171.46	1419459.4577	411009.7039
71	GenIns	3483130	0.615310217	5660770.62	2177640.6201	558316.8581
81	GenIns	2864498	0.422193494	6784799.01	3920301.0120	875327.5119
91	GenIns	1363294	0.241621706	5642266.26	4278972.2633	971257.8065
10	GenIns	344014	0.069220550	4969824.69	4625810.6944	1363154.9117
1977	ABC	762544	1.000000000	762544.00	0.0000	0.0000
1978	ABC	889022	0.984000923	903476.79	14454.7946	285.2779
1979	ABC	1019932	0.964529378	1057440.06	37508.0570	922.8391
1980	ABC	1002134	0.940044355	1066049.70	63915.6970	2757.5189
19811	ABC	1002194	0.908948519	1102586.10	100392.0974	5715.0360
19821	ABC	944614	0.867682368	1088663.36	144049.3581	7613.2481
19831	ABC	895700	0.808850045	1107374.61	211674.6058	14854.3038
19841	ABC	1024228	0.726439364	1409929.10	385701.1013	22418.9809
19851	ABC	1173448	0.605399556	1938303.37	764855.3698	37293.3620
19861	ABC	1011178	0.426008396	2373610.50	1362432.4958	62243.5590
19871	ABC	496200	0.184531158	2688976.78	2192776.7808	107918.9156
CV. IBNR.						
1981	NaN					
1982	1.33949212					
1983	1.00972794					
1984	0.45666889					
1985	0.53498296					
1986	0.54858874					
1987	0.40646166					
1988	0.49122350					
1989	0.59466435					
1990	1.50349609					
1	NaN					
2	0.65215352					
3	0.52691217					
4	0.38239871					
5	0.38030674					
6	0.28079763					
7	0.37228046					
8	0.61094551					

```

9      1.32515744
11      NaN
21      0.79818235
31      0.25920263
41      0.18819298
51      0.26541727
61      0.28955368
71      0.25638613
81      0.22328069
91      0.22698390
10     0.29468454
1977    NaN
1978    0.01973587
1979    0.02460376
1980    0.04314306
19811   0.05692715
19821   0.05285166
19831   0.07017518
19841   0.05812527
19851   0.04875871
19861   0.04568561
19871   0.04921564

```

```

> TotalResults <- lapply(lapply(lapply(myResults, summary), "[",
+   "Totals"), t)
> TotalResults <- lapply(names(TotalResults), function(x) data.frame(LOB = x,
+   TotalResults[[x]]))
> TotalResultsTable <- do.call("rbind", TotalResults)
> TotalResultsTable

```

	LOB	Latest.	Ultimate.	IBNR.	Mack.S.E..	CV.IBNR..
Totals	RAA	160987	213122.2	52135.23	26909.01	0.51613874
Totals1	Mortgage	32029758	46576488.1	14546730.14	3728870.24	0.25633735
Totals2	GenIns	34358090	53038945.6	18680855.61	2447094.86	0.13099480
Totals3	ABC	10221194	15498954.4	5277760.36	152283.14	0.02885374

Write results back into new tables of the database via QDBC and sqlSave

```

channel <- odbcConnectAccess("C:/Temp/ChainLadderTestData.mdb")
sqlSave(channel, OriginResultsTable, "myOriginResults",
rownames=FALSE)
sqlSave(channel, TotalResultsTable, "myTotalResults",
rownames=FALSE)
odbcClose(channel)

```

4.4 Database summary

Use R to query DB Transform table to triangles Apply ChainLadder function across all triangles Summaries results Save results in DB

5 R and MS Office interfaces

5.1 Windows meta-file

Windows meta-file (WMF, or EMF (Enhanced meta-file) is a vector graphic format High quality, but editable format for MS Office Create WMF-files in R with `win.metafile()`

```
win.metafile(file="C:/Temp/Testplot.wmf")
plot(sin(seq(0,round(2*pi,2),0.01)))
dev.off()
```

5.2 Clipboard to exchange data

Copy and paste from R to and from Excel

5.2.1 R → Excel

```
mydf=data.frame(x=1:10, y=letters[1:10])
write.table(mydf, file="clipboard", sep="\t", row.names=FALSE)
```

5.2.2 Excel → R

```
read.table(file= "clipboard", sep="\t")
```

5.3 RExcel - Using R from within Excel

RExcel Add-in allows to use R functions from Excel, see: <http://sunsite.univie.ac.at/rcom/>

There are at least three different ways of using R from within Excel

Scratchpad mode Writing R Code directly in an Excel worksheet and transferring scalar, vector, and matrix variables between R and Excel Macro mode Writing macros using VBA and the macros supplied by RExcel, attaching the macros to menu items or toolbar items Worksheet functions R can be called directly in functions in worksheet cells

RExcel allows to use R functions within Excel Package comes with example file R function can be embedded and are interactive Use R graphics

5.4 Using the COM server (VBA Example)

StatConnector allows to use R within MS Office VBA Add reference to StatConnectorSrv 1.1 Type Library

```
Sub FirstR()
Dim nrandom As Integer, x As Double
nrandom = 100
Set StaR = New StatConnector
StaR.Init ("R")
```

```
With StaR
.SetSymbol "n", nrandom
.EvaluateNoReturn ("x <- rnorm(n)")
```

```
.EvaluateNoReturn ("pdf(file='c:/Temp/Testplot.pdf')")
.EvaluateNoReturn ("hist(x)")
.EvaluateNoReturn ("dev.off()")
x = .Evaluate("summary(x)")
End With

Debug.Print "Min. 1st Qu. Median Mean 3rd Qu. Max. "
Debug.Print x(0), x(1), x(2), x(3), x(4), x(5)

End Sub
```

5.5 rcom: Control MS Office from R

Using the rcom R-package you can write output from R into MS Office application
 Example: Create PowerPoint slide with MackChainLadder output

```
library(ChainLadder)
R <- MackChainLadder(RAA)
myfile=tempfile()
win.metafile(file=myfile)
plot(R)
dev.off()
#
library(rcom)
ppt<-comCreateObject("Powerpoint.Application")
comSetProperty(ppt,"Visible",TRUE)
myPresColl<-comGetProperty(ppt,"Presentations")
myPres<-comInvoke(myPresColl,"Add")
mySlides<-comGetProperty(myPres,"Slides")
mySlide<-comInvoke(mySlides,"Add",1,12)
myShapes<-comGetProperty(mySlide,"Shapes")
myPicture<-comInvoke(myShapes,"AddPicture",myfile,0,1,100,10)
```

6 More help

See examples on project web page Read documentation on CRAN: <http://cran.r-project.org/web/packages/ChainLadder/ChainLadder.pdf> Read help pages in R:

```
?MackChainLadder
?MunichChainLadder
?BootChainLadder
```

Follow examples in R:

```
example(MackChainLadder)
example(MunichChainLadder)
example(BootChainLadder)
```

See also the **actuar** (Dutang et al., 2008) and R introduction for actuaries (De Silva, 2006)

7 Conclusion

R is ideal for reserving Built-in functions for statistical modelling Powerful language for data manipulations Fantastic graphical capabilities for analysis and presentation Easy to set-up connections to databases (ODBC) RExcel add-in allows to share R functions with colleagues without R knowledge rcom allows to control MS Office from R Effective knowledge transfer - plain text files

```
library(rgl) #provides interactive 3d plotting functions
MCL=MackChainLadder(GenIns/1e6)
FT <- MCL$FullTriangle
FTpSE <- FT+MCL$Mack.S.E
FTpSE[which(MCL$Mack.S.E==0, arr.ind=TRUE)] <- NA
FTmSE <- FT-MCL$Mack.S.E
FTmSE[which(MCL$Mack.S.E==0, arr.ind=TRUE)] <- NA
zr <- round(FT/FT[1,10]*100)
zlim <- range(zr, na.rm=TRUE)
zlen <- zlim[2] - zlim[1] + 1
colorlut <- terrain.colors(zlen) # height color lookup table
cols <- colorlut[ zr -zlim[1]+1 ] # assign colors to heights for each point
x <- as.numeric(dimnames(FT)$origin)
y <- as.numeric(dimnames(FT)$dev)
persp3d(x, y=y,
        z=(FT), col=cols, xlab="origin", ylab="dev", zlab="loss",back="lines")
mSE <- data.frame(as.table(FTmSE))
points3d(xyz.coords(x=as.numeric(as.character(mSE$origin)),
                    y=as.numeric(as.character(mSE$dev)),z=mSE$Freq), size=2)
pSE <- data.frame(as.table(FTpSE))
points3d(xyz.coords(x=as.numeric(as.character(pSE$origin)),
                    y=as.numeric(as.character(pSE$dev)),z=pSE$Freq), size=2)
```

Reserves cover IBNR (Incurred But Not Reported) claims Reserves are usually estimated based on historical claims payment/reporting patterns In the past a point estimator for the reserves was sufficient New regulatory requirements (→ Solvency II) foster stochastic methods R is a programming environment for data analysis and graphics. R can be regarded as an implementation of the S language which was developed at Bell Laboratories by Rick Becker, John Chambers and Allan Wilks, and also forms the basis of the S-Plus systems Corporation (2001). The R project was started by Robert Gentleman and Ross Ihaka of the Statistics Department of the University of Auckland in 1995 Ihaka and Gentleman (1996). It has quickly gained a widespread audience. It is currently maintained by the R core-development team under the GNU General Public License (GPL) ?. The R project web page <http://www.r-project.org>

8 The ChainLadder package

```
> library(ChainLadder)
```

8.1 Mack Chain Ladder

```
> data(RAA)
> RAA
```

	1	2	3	4	5	6	7	8	9	10
1981	5012	8269	10907	11805	13539	16181	18009	18608	18662	18834
1982	106	4285	5396	10666	13782	15599	15496	16169	16704	NA
1983	3410	8992	13873	16141	18735	22214	22863	23466	NA	NA
1984	5655	11555	15766	21266	23425	26083	27067	NA	NA	NA
1985	1092	9565	15836	22169	25955	26180	NA	NA	NA	NA
1986	1513	6445	11702	12935	15852	NA	NA	NA	NA	NA
1987	557	4020	10946	12314	NA	NA	NA	NA	NA	NA
1988	1351	6947	13112	NA	NA	NA	NA	NA	NA	NA
1989	3133	5395	NA	NA	NA	NA	NA	NA	NA	NA
1990	2063	NA	NA	NA	NA	NA	NA	NA	NA	NA

```
> M = MackChainLadder(RAA)
> M
```

```
MackChainLadder(Triangle = RAA)
```

	Latest	Dev.To.Date	Ultimate	IBNR	Mack.S.E	CV(IBNR)
1981	18,834	1.000	18,834	0	0	NaN
1982	16,704	0.991	16,858	154	143	0.928
1983	23,466	0.974	24,083	617	592	0.959
1984	27,067	0.943	28,703	1,636	713	0.436
1985	26,180	0.905	28,927	2,747	1,452	0.529
1986	15,852	0.813	19,501	3,649	1,995	0.547
1987	12,314	0.694	17,749	5,435	2,204	0.405
1988	13,112	0.546	24,019	10,907	5,354	0.491
1989	5,395	0.336	16,045	10,650	6,332	0.595
1990	2,063	0.112	18,402	16,339	24,566	1.503

	Totals
Latest:	160,987.00
Ultimate:	213,122.23
IBNR:	52,135.23
Mack S.E.:	26,880.74
CV(IBNR):	0.52

References

- Thomas Baier and Erich Neuwirth. *RExcel and R(D)-COM server*. R Foundation for Statistical Computing, Vienna, Austria, version 2.2.0 edition, 2006. <http://cran.r-project.org/contrib/extra/dcom/>.
- Insightful Corporation. *S-Plus 6 for Windows user's guide*. Seattle, WA, 2001.
- Nigel De Silva. *An Introduction to R: Examples for Actuaries*. Actuarial Toolkit Working Party, version 0.1 edition, 2006. <http://toolkit.pbwiki.com/RToolkit>.
- C. Dutang, V. Goulet, and M. Pigeon. **actuar**: An R package for actuarial science. *Journal of Statistical Software*, 25(7), 2008. URL <http://www.actuar-project.org>.
- Markus Gesmann. *ChainLadder: Mack-, Bootstrap and Munich-chain-ladder methods for insurance claims reserving*, 2009. URL <http://code.google.com/p/chainladder/>. R package version 0.1.2-14.
- R. Ihaka and R. Gentleman. R: a language for data analysis and graphics. *Journal of Computational and Graphical Statistics*, 5:299 – 314, 1996.

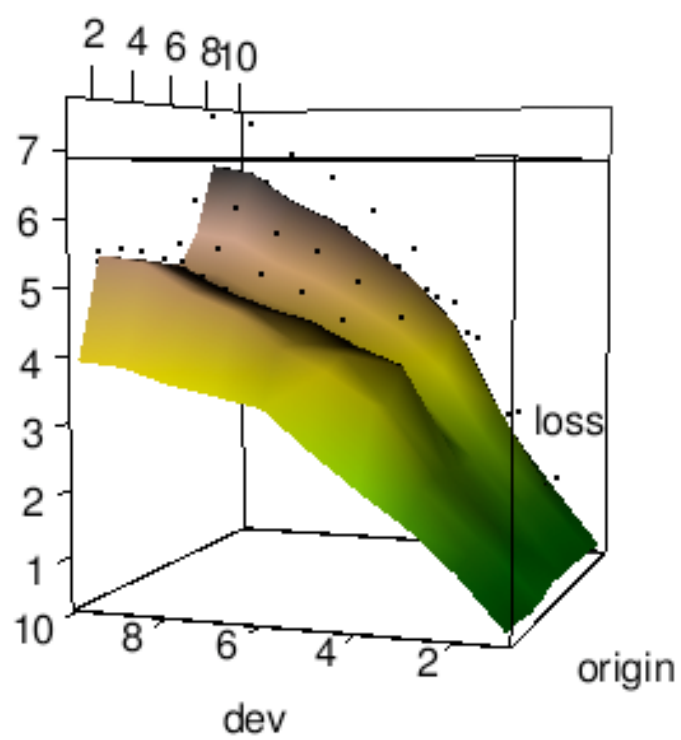


Figure 9: `plot(M)`